

# Mini Al Thermopile People Counter Featuring LoRaWAN® VS351



## **Safety Precautions**

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Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

- The device must not be disassembled or remodeled in any way.
- The device is not intended to be used as a reference sensor, and Milesight will not hold responsibility for any damage which may result from inaccurate readings.
- Do not place the device in places where the temperature is below/above the operating range.

Do not place the device near naked flames, heat source (such as oven), or expose it to sunlight, cold source, liquid, and with extreme temperature changes.

Remove the battery from the device if it is not to be used for an extended period. Otherwise,
 the battery might leak and damage the device.

The device must never be subjected to shocks or impacts.

#### **Declaration of Conformity**

VS351 is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.



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# **Revision History**

| Date         | Doc Version | Description     |
|--------------|-------------|-----------------|
| Jul. 5, 2024 | V1.0        | Initial version |

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# 1. Product Introduction

# 1.1 Overview

VS351 is a compact AI thermopile people counter designed for indoor entrances and exits applications, it offers high accuracy in bi-directional people counting, enabling effective analysis of foot traffic and efficient space management. Combined with a radar sensor for presence detection, it intelligently schedules the activation time of the thermopile to optimize power consumption. As a Milesight D2D controller, the VS351 seamlessly communicates with other Milesight D2D devices, establishing more possible connections and paving the way for smoother operations.

With easy configuration and wireless detection, the VS351 facilitates simple deployment and connectivity. Compliant with the Milesight LoRaWAN<sup>®</sup> gateway and Milesight IoT Cloud solution, users can know the number of people in any indoor space and trigger other sensors or appliances easily via a webpage or mobile App remotely.

# 1.2 Key Features

- Provide up to 95% detection accuracy (99% accuracy for single person passing) for bi-directional people counting with radar (Battery Version Only) and the thermopile technology
- Built-in temperature sensor that can not only support environmental temperature detection but also monitor whether the operating temperature of the device is within a reasonable range
- 100% anonymity and GDPR-compliant without image capturing, free from privacy concerns
- Type-C version (wired) and battery version (wireless) optional for different installation environments
- Ultra-low power consumption with up to 1.6-year battery life, complies with ESG low-carbon standards
- Wireless connectivity and convenient size improve the accessibility and simplicity of deployment
- Store locally 1,000 historical records and support retransmission to prevent data loss
- Support Milesight D2D protocol to enable ultra-low latency and direct control without gateways
- Equipped with NFC for one touch configuration
- Function well with standard LoRaWAN® gateways and network servers
- Compatible with Milesight IoT Cloud and Milesight Development Platform

# 2. Hardware Introduction

# 2.1 Packing List

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If any of the above items are missing or damaged, please contact your sales representative.

# 2.2 Hardware Overview



# 2.3 Dimensions (mm)

# Type-C Version:

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**Battery Version :** 





# 3. Power Supply

# Type-C Version:

Connect power cable to type-C port of device.



### **Battery Version:**

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The batteries are installed in the battery compartment by default, please connect the power plug of battery compartment to battery outlet of device to power on it.

If the batteries are necessary to replace, remove the battery compartment from device and open the cover of the battery compartment as shown to insert to batteries.



#### Note:

1) Ensure the plugs of battery compartment are not touched together in avoid to cause short circuit.

2) The device can only be powered by ER26500 Li-SOCl<sub>2</sub> batteries, not alkaline batteries.

3) Ensure all replaced batteries are the newest, otherwise the battery life will be shortened.

# 4. Operation Guide

# 4.1 NFC Configuration

1. Download and install "Milesight ToolBox App" on an NFC-supported smartphone.

2. Open "Milesight ToolBox App" and attach the NFC area of smartphone to the device. Click "NFC Read" to read the device and click "Write" to configure the device settings. It's suggested to change the default password for security reasons. (Default password: 123456)



#### Note:

1) Ensure the location of the smartphone NFC area and it is recommended to take off the phone case.

2) If the smartphone fails to read/write configurations via NFC, move it away and try again later.

# 4.2 LoRaWAN® Settings

Go to **Device > Settings > LoRaWAN**<sup>®</sup> **Settings** of ToolBox App to configure AppEUI, Join Type, Application Key, and other information. You can also keep all settings by default.

| Device EUI                |       |    |   |
|---------------------------|-------|----|---|
| 24E124791D196040          |       |    |   |
| * APP EUI                 |       |    |   |
| 24e124c0002a0001          |       |    |   |
| * Application Port        | _     | 85 | + |
| Join Type                 |       |    |   |
| ABP                       |       |    | • |
| * Network Session Key     |       |    |   |
| *****                     | ***** |    |   |
| * Application Session Key | ý     |    |   |
| *****                     | ***** |    |   |

| Parameters  | Description                              |  |
|---|--|--|
| Device EUI Unique ID of the device which can also be found on the label.              |  |  |
| App EUI   | The default App EUI is 24E124C0002A0001. |  |
| Application Port The port is used for sending and receiving data, the default port is |  |  |
| Join Type   | OTAA and ABP modes are available.        |  |

| Application Koy                 | Appkey for OTAA mode, the default is  |   |  |  |  |
|---------------------------------|---|---|--|--|--|
|                                 | 5572404C696E6B4C6F52613230313823.   |   |  |  |  |
| Network Session                 | Nwkskey for ABP mode, the default is  |   |  |  |  |
| Key                             | 5572404C696E6B4C6F52613230313823.   |   |  |  |  |
| Application                     | Appskey for ABP   | mode, the default is  |  |  |  |
| Session Key                     | 5572404C696E6   | B4C6F52613230313823.  |  |  |  |
| Device Address                  | DevAddr for ABP   | mode, the default is the 5th to 12th digits of the SN.  |  |  |  |
| LoRaWAN <sup>®</sup><br>Version | V1.0.2 and V1.0.3 are available.  |   |  |  |  |
| Work Mode                       | It's fixed as Class   | s A.  |  |  |  |
| RX2 Data Rate                   | RX2 data rate to  | receive downlinks.  |  |  |  |
| RX2 Frequency                   | RX2 frequency to  | o receive downlinks. Unit: Hz   |  |  |  |
| Channel Mode                    | Select Standard-Channel mode or Single-Channel mode. When Single-Channel mode is enabled, only one channel can be selected to send uplinks. |   |  |  |  |
|                                 | Examples:<br>1, 40: Enabling Cl<br>1-40: Enabling Cl<br>1-40, 60: Enabling<br>All: Enabling all c<br>Null: Indicate tha<br>Channel Mode     | hannel 1 and Channel 40<br>hannel 1 to Channel 40<br>g Channel 1 to Channel 40 and Channel 60<br>hannels<br>t all channels are disabled |  |  |  |
|                                 | Standard-Chann  | el 🗸  |  |  |  |
| Supported                       | Enable Channel Ind  | ex (1)  |  |  |  |
| Frequency                       | 8-15  |   |  |  |  |
|                                 | Index   | Frequency/MHz (1)   |  |  |  |
|                                 | 0 - 15  | 470.3 - 473.3   |  |  |  |
|                                 | 16 - 31   | 473.5 - 476.5   |  |  |  |
|                                 | 32 - 47   | 476.7 - 479.7   |  |  |  |
|                                 | 48 - 63   | 479.9 - 482.9   |  |  |  |
|                                 | 64 - 79   | 483.1 - 486.1   |  |  |  |
|                                 | 80 - 95   | 486.3 - 489.3   |  |  |  |

| Confirmed Mode                 | If the device does not receive an ACK packet from the network server, it will resend data once.   |
|--------------------------------|---|
| Rejoin Mode                    | Reporting interval ≤ 35 mins: the device will send a specific number of<br>LinkCheckReq MAC packets to the network server every reporting interval or<br>every double reporting interval to validate connectivity; If there is no response,<br>the device will re-join the network.<br>Reporting interval > 35 mins: the device will send a specific number of<br>LinkCheckReq MAC packets to the network server every reporting interval to<br>validate connectivity; If there is no response, the device will re-join the<br>network.<br>Note: Only OTAA mode supports rejoin mode. |
| Set the number of packets sent | When the rejoin mode is enabled, set the number of LinkCheckReq packets to send.<br>Note: the actual sending number is <b>Set the number of packet sent</b> + 1.  |
| ADR Mode                       | Allow network server to adjust the data rate of the device.   |
| Spread Factor                  | If ADR is disabled, the device will send data via this spread factor.   |
| Tx Power                       | Transmit power of the device.   |

Note:

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1) Please contact sales personnel for device EUI list if there are many units.

2) Please contact sales personnel if you need random App keys before purchase.

3) Select OTAA mode if you are using Milesight IoT cloud to manage devices.

# 4.3 General Settings

| 10                           |          |
|------------------------------|----------|
| Reset Accumulated Value      |          |
| Reset Time 🕓 00:00 Eve       | eryday > |
| Data Storage 🧻               |          |
| Data Retransmission (i)      |          |
| Report Accumulated Value     |          |
| Report Temperature           |          |
| Temperature Unit             |          |
| °C                           | *        |
| Flip Detection Direction (1) |          |
| Installation Height/mm       |          |
| 2500                         |          |
| Hibernate Mode               |          |
| Change Password              |          |

|   | Parameters          | Description  |
|---|---------------------|--|
|   | Reporting Interval  | The interval of reporting people counting data and battery level to network server. Default: 10 min, Range: 1 - 1440 min |
| Reset Accumulated<br>Value<br>Reset Time          |                     | Enable or disable to reset accumulated in/out counting values.   |
|   |                     | The time to reset accumulated in/out counting values.<br>Note: The cumulative value will be reported once before reset.  |
|   | Data Storage        | Disable or enable data storage locally.  |
|   | Data Retransmission | Disable or enable data retransmission.   |
| Report Accumulated<br>Value<br>Report Temperature |                     | Disable or enable to report accumulated counting values in periodic packets.   |
|   |                     | Disable or enable to report temperature in periodic packets, this option   |

|  | will not affect temperature threshold alarm packets.  |                                    |  |
|--|---|------------------------------------|--|
| Temperature Unit                               | Set the temperature unit displayed on the status page.  |                                    |  |
|  | Disable or enable to change the detect direction.   |                                    |  |
|  | Default direction of ceiling mount:   | Default direction of lintel mount: |  |
| Flip Detection<br>Direction                    |   |                                    |  |
| Installation                                   | Set the current installation height.  |                                    |  |
| Height/mm Default: 2700 mm.Range: 2300~3000mm. |   |                                    |  |
| Hibernate Mode                                 | Disable or enable Hibernate mode and configure the Hibernate Period.<br>It will stop counting and reporting when hibernating. |                                    |  |
| Change Password                                | Change the password for ToolBox App to write this device.   |                                    |  |

# 4.4 Advanced Settings

### 4.4.1 Calibration Settings

VS351 supports numerical calibration of the temperature value. Go to **Device > Settings > Calibration Settings** of ToolBox App to set the calibration value, the device will add calibration value to the current value and report the final value.

| Temperature            | •  |
|------------------------|----|
| Numberical Calibration |    |
| Current Value: 26 °C   |    |
| Calibration Value      |    |
| -5                     | °C |
| Final Value: 21 °C     |    |

#### 4.4.2 Threshold Settings

Go to **Device > Settings > Threshold Settings** of ToolBox App to enable and configure the threshold settings. If the threshold is triggered, the device will report the threshold alarm packet instantly.

**Note:** The optimal operating temperature range from 15°C to 30°C. The device will also report alarm packet when temperature is above 30°C, even if the temperature threshold is disabled.

| Periodic People Count   |  |
|-------------------------|--|
| ln >                    |  |
|                         |  |
| Out >                   |  |
|                         |  |
| Cumulative People Count |  |
| Accumulated In >        |  |
|                         |  |
| Accumulated Out >       |  |
|                         |  |
|                         |  |
| Temperature             |  |
| Over / °C               |  |
|                         |  |
| Below / °C              |  |
|                         |  |
|                         |  |

## 4.4.3 Data Storage

VS351 supports storing 1000 data records locally and exporting data via ToolBox App. The device will record the data according to the reporting interval even if it is disconnected from the network.

1. Go to **Device > Status** of ToolBox App to sync the device time.



2. Go to **Device > Setting > General Settings** to enable the data storage feature.



3. Go to **Device > Maintenance** of ToolBox App, click **Export**, then select the data time range and click **Confirm** to export data. The maximum export data period on ToolBox App is 14 days.

|                 |                  | T |      |       |          |         |
|-----------------|------------------|---|------|-------|----------|---------|
| Cancel Export I |                  |   | Data | Perio | od (     | Confirm |
|                 | 2023-08-01 19:44 |   | То   | 202   | 23-08-08 | 19:44   |
|                 |                  |   |      |       |          | Э       |
|                 | 2021             | 6 |      |       | 17       | 42      |
|                 | 2022             | 7 |      |       | 18       | 43      |
|                 | 2023             | 8 |      | 1     | 19       | 44      |
|                 |                  |   |      | 2     | 20       | 45      |
|                 |                  |   |      | з     | 21       | 46      |

4. Click **Export Record** to find the export file records.



Note: Swipe the file record to the left to delete .

5. Click Data Cleaning to clear all stored data inside the device if necessary.



#### 4.4.4 Data Retransmission

VS351 supports data retransmission to ensure the network server can receive all data even if the network is down for some time. There are two ways to receive the lost data:

- Network server sends downlink commands to enquire the historical data for a specified time range, refer to section <u>Historical Data Enquiry</u>;
- When network is down and receive no response from LinkCheckReq MAC packets for a period of time, the device will record the time of disconnection and retransmit the lost data after the device is reconnected to the network.

Here are the steps of data retransmission:

1. Go to **Device > Status** of ToolBox App to sync the device time.

Export Historical Data





3. Go to **Device > Setting > LoRaWAN Settings** to enable rejoin mode feature and set the number of packets sent. Take below as an example, the device will send LinkCheckReq MAC packets to the network server regularly to check for any network disconnection; if there is no response for 8+1 times, the join status will change to de-active and the device will record a data lost time point (the time it reconnected to the network).

| Rejoin Mode                              |            |
|--|------------|
| Set the number of detection signals sent | <u>(</u> ) |
| 8  |            |

4. After reconnecting to the network, the device will send the lost data from the point of time when the data was lost according to the data re-transmission reporting interval.

#### Note:

1) If the device is rebooted or re-powered during the data retransmission process, the device will re-send interrupted retransmission data again after the device is reconnected back to the network.

2) If the network is disconnected again during data retransmission, the device will only send the latest disconnected data.

3) The retransmission data format starts with "20ce", please refer to section <u>Historical Data</u> Enquiry.

4) Data retransmission will increase the uplinks and shorten the battery life.

## 4.4.5 Milesight D2D Settings

Milesight D2D protocol is developed by Milesight and used for setting up transmission among Milesight devices without a gateway. When the Milesight D2D setting is enabled, VS351 can work as a Milesight D2D controller to send control commands to trigger Milesight D2D agent devices.

1. Configure RX2 data rate and RX2 frequency in LoRaWAN<sup>®</sup> settings, it is suggested to change the default value if there are many LoRaWAN<sup>®</sup> devices around.

2. Go to **Device > Settings > D2D Settings** to enable D2D function and configure the D2D settings.

| Enable                              |  |
|-------------------------------------|--|
| D2D Key                             |  |
| *****                               |  |
| Someone Entered                     |  |
| Control command                     |  |
| 0                                   |  |
| LoRa Uplink (1)                     |  |
| Control Time /min (i)               |  |
| Someone Left                        |  |
| People Counting Threshold Triggered |  |
| Temperature Threshold Triggered     |  |
| Temperature Threshold Released      |  |

| Parameters       | Description   |
|------------------|---|
| Enable           | Enable or disable Milesight D2D feature.  |
| D2D Key          | Define a unique D2D key which is the same as the setting in D2D agent devices. Default value: 5572404C696E6B4C6F52613230313823  |
| Status Condition | <ul> <li>When VS351 detects one or more of the below statuses, it will send the control command to the corresponding Milesight D2D agent devices:</li> <li>Someone entered</li> <li>Someone Left</li> <li>People Counting Threshold Triggered</li> <li>Temperature threshold Triggered</li> <li>Temperature threshold Released</li> <li>Note: for people counting and temperature threshold conditions, please</li> </ul> |
|                  | enable and configure the threshold feature under Threshold Settings.  |
| Control command  | Define a 2-byte hexadecimal control command (0x0000 to 0xffff).   |
| LoRa Uplink      | If enabled, a LoRaWAN <sup>®</sup> uplink packet that contains the counting value or  |

|                   | temperature alarm will be sent to gateway after the Milesight D2D control |  |  |
|-------------------|---|--|--|
|                   | command is sent.  |  |  |
|                   | After receiving commands from VS351, Milesight D2D agent devices will     |  |  |
| Control Time /min | take corresponding actions within this duration.                          |  |  |
|                   | Default: 5 mins, Range: 1 - 1440 mins                                     |  |  |

# 4.5 Maintenance

### 4.5.1 Backup

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VS351 supports backup templates for easy and quick device configurations in bulk. The backup feature is only for devices with the same model and LoRaWAN<sup>®</sup> frequency band.

1. Go to **Template** page on the App and save the current settings as a template. The saved templates are also editable.



2. Select one saved template and click **Write**, then attach the smartphone to another device via NFC to reuse the template.

| Template            |              |  |  |  |
|---------------------|--------------|--|--|--|
|                     | Q            |  |  |  |
| empty t             | emplate      |  |  |  |
| New Te              | emplate      |  |  |  |
| Please enter te     | emplate name |  |  |  |
| VS351-915M_20240626 |              |  |  |  |
| Cancel              | ОК           |  |  |  |

**Note:** Swipe the template item to the left to edit or delete the template. Click the template to edit the configurations.



# 4.5.2 Upgrade

1. Download firmware from the Milesight website to your smartphone.

2. Go to **Device > Maintenance** of ToolBox App, click **Browse** to import firmware and upgrade the device.



## Note:

- 1) Operation on ToolBox is not supported during a firmware upgrade.
- 2) Only the Android version of ToolBox supports the upgrade feature.

# 4.5.3 Reset to Factory Default

VS351 supports two methods to reset the device, which are as following:

Via Hardware: Press and hold the reset button for more than 10s.

Via ToolBox App: Go to Device > Maintenance to tap Reset, then attach the smartphone to the device via NFC to complete the reset.



# 5. Installation Instruction

# 5.1 Installation

1. Remove the two decorated plates from the side of the device.



2. Fix the wall plugs to the ceiling or lintel with wall plugs, then fix the mounting plate with screws.

**Type-C Version:** 



Battery Version: splice two mounting plates together before fix them.



- 3. Adjust the probe and installation direction.
- Ceiling Mounted: rotate the probe and make sensors straight face to the ground.



• Lintel Mounted: rotate the probe and make sensors straight face to the ground with the logo side.



4. Connect power cable to type-C port of device (Type-C Version Only).



5. Fix the device and the battery compartment to the mounting plate.

**Type-C Version:** Align the slots of device to the grooves in the middle of the mounting plate, then slide the device to the mounting plate towards the direction indicated by the arrow on the plate.



**Battery Version:** Align the slots of device to the grooves in the middle of the mounting plate, then slide the device and battery compartment to the mounting plate towards the direction indicated by the arrow on the plate.





6. Slide the two decorated plates to the side of the device.

#### **Type-C Version:**

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#### **Battery Version:**



#### **Installation Note:**

- The recommended installation height is 2.3~3m.
- Ensure the angle of sensor and ground is within 15°.



- The optimal operating temperature range is 15~30 °C, keep the device away from heat sources, cold sources, and the areas where airflow varies greatly, for example, windows, vents, fans, air conditioners, etc.
- Keep the device away from glass or mirror and out of children's reach.
- Ensure that there is no metal directly below the device, no other radar device within 30cm around, and no obstacle in the detection area.
- For battery version, please make sure there is no fixed and large moving objects (such as swing head fan) within the detection area of the device.

# 5.2 Factors Affecting Accuracy

- The people counting value will decrease in the following cases:
  - Close to the detection area edge or tilt through

- > Walking in an extremely fast speed (more than 2 m/s)
- > Two people walking side-by-side with a distance of less than 20cm
- > A Person that is shorter than 1.5m
- > The distance between the two people is less than 30~40cm
- When the installation height is 2.3m, if a target that is greater than 2m appears, it will be counted as 2 people.

# 6. Communication Protocol

All the data is based on the following format (HEX), the Data field should follow the little-endian:

| Channel1 | Type1  | Data1   | Channel2 | Type2  | Data2   | Channel 3 |  |
|----------|--------|---------|----------|--------|---------|-----------|--|
| 1 Byte   | 1 Byte | N Bytes | 1 Byte   | 1 Byte | M Bytes | 1 Byte    |  |

For decoder examples please find files on <u>https://github.com/Milesight-IoT/SensorDecoders</u>.

# 6.1 Basic Information

VS351 sensor reports basic information whenever it joins the network.

| Channel | Туре                  | Byte | Description                           |
|---------|-----------------------|------|---------------------------------------|
|         | 0b (Power On)         | 1    | ff                                    |
|         | 01(Protocol Version)  | 1    | 01=>V1                                |
|         | 16 (Device SN)        | 8    | 16 digits                             |
| ff      | 09 (Hardware Version) | 2    | 01 00 => V1.0                         |
|         | 0a (Firmware Version) | 2    | 01 14 => V1.14                        |
|         | Of (Device Type)      | 1    | 00: Class A                           |
|         | cc(Power Supply)      | 1    | 00: Battery supply, 01: Type-C supply |

#### Example:

| ff0bff ff0101 ff166791d19604050005 ff090100 ff0a0101 ff0f00 ffcc01 |  |                               |         |                     |                 |
|--|--|-------------------------------|---------|---------------------|-----------------|
| Channel  | Туре   | Value                         | Channel | Туре                | Value           |
| ff   | 0b   | ff                            | ff      | 01                  | 01              |
|  | (Power On)                                       | (Reserved)                    | 11      | (Protocol Version)  | (V1)            |
| Channel  | Туре   | Value                         | Channel | Туре                | Value           |
| ff   | 16   | 6791d19604050                 | ff      | 09                  | 0100            |
| 11   | (Device SN)                                      | 005                           | 11      | (Hardware Version)  | (V1.0)          |
| Channel  | Туре   | Value                         | Channel | Type                | Value           |
|  |  |                               |         | - 996               | Value           |
|  | 0a   | 0101                          |         | Of                  | 00              |
| ff   | 0a<br>(Firmware                                  | 0101                          | ff      | Of                  |                 |
| ff   | 0a<br>(Firmware<br>Version)                      | 0101<br>(V1.1)                | ff      | Of<br>(Device Type) | 00<br>(Class A) |
| ff<br>Channel  | 0a<br>(Firmware<br>Version)<br>Type              | 0101<br>(V1.1)<br>Value       | ff      | Of<br>(Device Type) | 00<br>(Class A) |
| ff<br>Channel  | 0a<br>(Firmware<br>Version)<br><b>Type</b><br>cc | 0101<br>(V1.1)<br>Value<br>01 | ff      | Of<br>(Device Type) | 00<br>(Class A) |

|             | <br> |  |
|-------------|------|--|
| <br>Supply) |      |  |

# 6.2 Sensor Data

| Channel | Туре  | Byte | Description   |  |  |
|---------|---|------|---|--|--|
| 01      | 75(Battery Level)                             | 1    | UINT8, Unit: %, [1-100]   |  |  |
| 03      | 67(Temperature)                               | 2    | INT16*0.1, Unit: °C   |  |  |
| 0.4     | cc(Accumulated                                |      | Byte 1-2: Accumulated In Counter  |  |  |
| 04      | Counter)                                      | 4    | Byte 3-4: Accumulated Out Counter   |  |  |
| 05      | cc(Periodic<br>Counter)                       | 4    | <ul> <li>Byte 1-2: In Counter during the report<br/>interval</li> <li>Byte 3-4: Out Counter during the report<br/>interval</li> </ul>   |  |  |
| 83      | 67(Temperature<br>Alarm)                      | 3    | <ul> <li>Byte 1-2: Temperature</li> <li>Byte 3: Alarm type</li> <li>00 - Threshold Alarm Release</li> <li>01 - Threshold Alarm</li> <li>03 - High Temperature Alarm: temp &gt; 30°C</li> <li>04 - High Temperature Alarm Release</li> </ul>   |  |  |
| 84      | cc(Accumulated<br>Counter Threshold<br>Alarm) | 5    | <ul> <li>Byte 1-2: Accumulated In Counter</li> <li>Byte 3-4: Accumulated Out Counter</li> <li>Byte 5: 01</li> </ul>   |  |  |
| 85      | cc(Periodic Counter<br>Threshold Alarm)       | 5    | <ul> <li>Byte 1-2: In Counter during the report<br/>interval</li> <li>Byte 3-4: Out Counter during the report<br/>interval</li> <li>Byte 5: 01</li> </ul>   |  |  |
| 20      | ce(Historical Data)                           | 9/13 | <ul> <li>Byte 1-4: Unix Timestamp</li> <li>Byte 5:<br/>00-Periodic Counter<br/>01-Periodic Counter + Accumulated Counter</li> <li>Byte 6-7: Periodic In Counter</li> <li>Byte 8-9: Periodic Out Counter</li> <li>Byte 10-11: Accumulated In Counter</li> <li>Byte 12-13: Accumulated Out Counter</li> </ul> |  |  |

# Examples:

1. Periodic packet:

| 04cc 20001700 0367 1a01 05cc 01000000 017562 |                                |  |         |                       |                                      |
|--|--------------------------------|--|---------|-----------------------|--------------------------------------|
| Channel                                      | Туре                           | Value  | Channel | Туре                  | Value                                |
| 04   | cc(Accumu<br>lated<br>Counter) | Accumulated<br>In: 20 00=> 00<br>0c=32<br>Accumulated<br>Out: 17 00=>00<br>17=23 | 03      | 67<br>(Temperature)   | 1a01 => 011a<br>=>282*0.1<br>=28.2°C |
| Channel                                      | Туре                           | Value  | Channel | Туре                  | Value                                |
| 05   | cc(Periodic<br>Counter)        | In: 01 00=> 00<br>01=1<br>Out: 00 00=0   | 01      | 75<br>(Battery Level) | 62=>98%                              |

2. People Counter alarm packet: report when the counting value reaches the threshold.

| 84 cc 04000600 01 |                                     |                               |  |  |
|-------------------|-------------------------------------|-------------------------------|--|--|
| Channel           | Туре                                | Value                         |  |  |
|                   | 84 cc(Accumulated<br>Counter Alarm) | Accumulated in: 0400=>0004=4  |  |  |
| 84                |                                     | Accumulated out: 0600=>0006=6 |  |  |
|                   |                                     | 01= Threshold Alarm           |  |  |

3. Temperature alarm packet: report when the temperature reaches the threshold.

| 8367 0e01 01 |                  |  |  |
|--------------|------------------|--|--|
| Channel      | Туре             | Value  |  |
| 83           | 67(Temperature   | Temperature: 0e 01 =>01 0e = 270*0.1 = 27 °C |  |
|              | Threshold Alarm) | 01= Threshold Alarm                          |  |

# 6.3 Downlink Commands

VS351 supports downlink commands to configure the device. The application port is 85 by default.

| Channel | Туре                   | Byte | Description                                  |
|---------|------------------------|------|--|
| ff      | 10(Reboot)             | 1    | ff   |
|         | 8e(Reporting Interval) | 3    | • Byte 1: 00                                 |
|         |                        |      | • Byte 2-3: Reporting Interval, INT16, Unit: |
|         |                        |      | min  |
|         | a6(Reset Accumulated   | 1    |  |
|         | Value)                 |      | UT: enable; UU: disable                      |
|         | a8(Accumulated Counter | 1    | 01: clear accumulate In counter              |
|         | Clearing)              |      | 02: clear accumulate Out counter             |

| ed(Reset Accumulated<br>Counter Time) | 3 | <ul> <li>Byte 1: Reset date</li> <li>00: Everyday; 01: Every Sunday;</li> <li>02: Every Monday; 03: Every Tuesday;</li> <li>04: Every Wednesday; 05: Every Thursday;</li> <li>06: Every Friday; 07: Every Saturday</li> <li>Byte 2: Reset hour</li> <li>Byte 3: Reset minute</li> </ul>              |
|---------------------------------------|---|--|
| 68(Data Storage)                      | 1 | 01: enable; 00: disable  |
| 69(Data Retransmission)               | 1 | 01: enable; 00: disable  |
| 6a(Data Retransmission<br>Interval)   | 3 | <ul> <li>Byte 1: 00</li> <li>Byte 2-3: interval time, unit: s<br/>range: 30~1200s (600s by default)</li> </ul>   |
| a9(Report Accumulated<br>Value)       | 1 | 01: enable; 00: disable  |
| aa(Report Temperature)                | 1 | 01: enable; 00: disable  |
| ec(Flip Detection<br>Direction)       | 1 | 01: enable, 00: disable  |
| 77(Installation Height)               | 2 | Unit: mm   |
| 75(Hibernate Period)                  | 6 | <ul> <li>Byte 1: 01-enable, 00-disable</li> <li>Byte 2-3: Start Time, unit: min</li> <li>Byte 4-5: End Time, unit: min</li> <li>Byte 6: Set Hibernate Period,</li> <li>&gt; Bit0=1</li> <li>&gt; Bit7~Bit1: Sunday~Monday</li> <li>Note: if start time equals end time, it means all day.</li> </ul> |
| ab(Temperature                        | 2 | • Byte 1: 01: enable; 00: disable  |
| Calibration)                          | 3 | • Byte 2-3: calibration value*0.1  |
| 06(Threshold Alarm)                   | 9 | <ul> <li>Byte 1:</li> <li>Bit0~Bit2:<br/>000-disable<br/>001-below (minimum threshold)<br/>010-above (maximum threshold)<br/>011-within</li> </ul>   |

|                               |   | 100-below or above  |
|-------------------------------|---|---|
|                               |   | ➢ Bit3∼Bit5:  |
|                               |   | 001-Periodic Counter threshold  |
|                               |   | 010-Accumulated Counter threshold   |
|                               |   | 011-Temperature threshold   |
|                               |   | ➢ Bit6∼Bit7: 11   |
|                               |   | • Byte 2-3: Min.value   |
|                               |   | • Byte 4-5: Max. value  |
|                               |   | • Byte 6-9: 0000000   |
| 84(Milesight D2D<br>Feature)  | 1 | 01: enable; 00: disable   |
| 35(Milesight D2D Key)         | 8 | First 16 digits, last 16 digits are fixed as 0  |
| 96(Milesight D2D<br>Settings) | 8 | <ul> <li>Byte 1:<br/>01-Someone Entered<br/>02-Someone Left<br/>03-People Counting Threshold Triggered<br/>04-Temperature threshold triggered<br/>05-Temperature threshold released</li> <li>Byte 2: 01-enable, 00-disable</li> <li>Byte 3: 01-enable LoRa Uplink, 00-disable<br/>LoRa Uplink</li> <li>Byte 4-5: D2D control command</li> <li>Byte 6-7: control time, Unit: min</li> <li>Byte 8: 01-enable control time, 00-disable<br/>control time</li> </ul> |

## Examples:

1. Reboot the device.

| ff10ff  |             |       |
|---------|-------------|-------|
| Channel | Туре        | Value |
| ff      | 10 (Reboot) | ff    |

# 2. Set reporting interval as 2 minutes.

|         | ff8e 00 0200            |                      |  |
|---------|-------------------------|----------------------|--|
| Channel | Туре                    | Value                |  |
| ff      | 8e (Reporting Interval) | 02 00=>00 02=>2 mins |  |

3. Set Reset Accumulated Counter Time as Every Sunday 12: 20.

| ffed 01 0c 14 |                       |                       |
|---------------|-----------------------|-----------------------|
| Channel       | Туре                  | Value                 |
| ff            | ed (Reset Accumulated | 01=>Every Sunday      |
|               |                       | Reset hour: 0c => 12  |
|               | Counter Time)         | Reset minute: 14=> 20 |

## 3. Enable temperature and set calibration value.

| ffab 01 fdff |                              |                        |
|--------------|------------------------------|------------------------|
| Channel      | Туре                         | Value                  |
| ££           | ab (Temperature Calibration) | 01=Enable              |
| 11           |                              | fdff=>fffd=-3*0.1=-0.3 |

## 4. Set D2D Key as 5572404C696E6B4C0000000000000000.

| ff35 5572404C696E6B4C |                  |                  |
|-----------------------|------------------|------------------|
| Channel               | Туре             | Value            |
| ff                    | 35 (Set D2D Key) | 5572404C696E6B4C |

### 5. Set D2D settings.

| ff96 03 01 01 04e0 0500 01 |                   |  |  |
|----------------------------|-------------------|--|--|
| Channel                    | I Type Value      |  |  |
|                            | 96 (D2D Settings) | 03=> People counting threshold triggered;<br>01=>Enable; |  |
| ff                         |                   | 01=>Enable LoRa Uplink;                                  |  |
|                            |                   | 04 e0=>e0 04, Control Command is e0 04;                  |  |
|                            |                   | 05 00=>00 05, Control time is 5 mins;                    |  |
|                            |                   | 01=>Enable Control Time                                  |  |

#### 6. Set temperature threshold alarm.

|              | ff06 dc 9600 2c01 0000000 |                               |  |
|--------------|---------------------------|-------------------------------|--|
| Channel Type |                           | Value                         |  |
|              | 06 (Threshold Alarm)      | dc=>11 011 100=below or above |  |
| ff           |                           | Min_value: 96 00=>00 96=15°C  |  |
|              |                           | Max_value: 2c 01=>01 2c=30°C  |  |

## 7. Set up Hibernate Mode.

| ff75 01 e001 ec04 ff |                     |  |  |
|----------------------|---------------------|--|--|
| Channel              | Channel Type Value  |  |  |
|                      | 75 (Hibernate Mode) | 01: Enable Hibernate mode                      |  |
| ff                   |                     | e0 01 => 01 e0 = 480 minutes = 8 hours = 8:00  |  |
|                      |                     | ec 04 => 04 ec = 1260minutes =21 hours = 21:00 |  |
|                      |                     | ff: Hibernate period is from Sunday to Monday  |  |

# 6.4 Historical Data Enquiry

VS351 supports sending downlink commands to enquire historical data for a specified time point or time range. Before that, ensure the device time is correct and the data storage feature was enabled to store the data.

#### **Command format:**

Milesight

| Channel | Туре                            | Byte | Description                          |  |
|---------|---------------------------------|------|--------------------------------------|--|
| fd      | 6b (Enquire data in time point) | 4    | Unix timestamp                       |  |
|         |                                 |      | • Byte 1-4: Start time, Unix         |  |
|         | 6c (Enquire data in time range) | 8    | timestamp                            |  |
|         |                                 |      | • Byte 5-8: End time, Unix timestamp |  |
|         | 6d (Stop query data report)     | 1    | ff                                   |  |
| ff      | 6a (Report Interval)            | 3    | • Byte 1: 01                         |  |
|         |                                 |      | • Byte 2: Interval time, unit: s,    |  |
|         |                                 |      | range: 30~1200s (60s by default)     |  |

#### Reply format:

| Channel | Туре                 | Byte | Description                               |  |
|---------|----------------------|------|---|--|
| fc      | 6b/6c                | 1    | 00: data enquiry success                  |  |
|         |                      |      | 01: time point or time range invalid      |  |
|         |                      |      | 02: no data in this time or time range    |  |
| 20      | ce (Historical Data) | 9/13 | • Byte 1-4: Unix Timestamp                |  |
|         |                      |      | • Byte 5:                                 |  |
|         |                      |      | 00-Periodic Counter                       |  |
|         |                      |      | 01-Periodic Counter + Accumulated Counter |  |
|         |                      |      | • Byte 6-7: Periodic In Counter           |  |
|         |                      |      | • Byte 8-9: Periodic Out Counter          |  |
|         |                      |      | Byte 10-11: Accumulated In Counter        |  |
|         |                      |      | Byte 12-13: Accumulated Out Counter       |  |

#### Note:

1. The device only uploads no more than 300 data records per range enquiry.

2. When enquiring the data in a specific time point, it will upload the data which is the closest to the search point within the reporting interval range. For example, if the device's reporting interval is 10 minutes and users send a command to search for data stored at 17:00, it will upload these data, if the device finds any data stored in 17:00. If not, it will search for data between 16:50 to

17:10 and upload the data which is the closest to 17:00.

## Example:

1. Enquire historical data between 2023/8/28 13:30:00 to 2023/8/28 13:40:00.

| fd6c d830ec64 3033ec64 |                                    |                                   |  |  |  |
|------------------------|------------------------------------|-----------------------------------|--|--|--|
| Channel                | nnel Type Value                    |                                   |  |  |  |
|                        | 6c (Enquire data in time<br>range) | Start time: d830ec64=> 64ec30d8 = |  |  |  |
| fd                     |                                    | 1693200600s = 2023/8/28 13:30:00  |  |  |  |
| IU                     |                                    | End time: 3033ec64 => 64cc3330 =  |  |  |  |
|                        |                                    | 1693201200s = 2023/8/28 13:40:00  |  |  |  |

Reply:

| fc6c 00 |                                 |                          |  |
|---------|---------------------------------|--------------------------|--|
| Channel | Туре                            | Value                    |  |
| fc      | 6c (Enquire data in time range) | 00: data enquiry success |  |

| 20ce 1932ec64 01 0700 0300 4a00 3800 |                         |   |   |  |
|--------------------------------------|-------------------------|---|---|--|
| Channel                              | Туре                    | Time Stamp  | Value   |  |
| 20                                   | ce (Historical<br>Data) | 1932ec64 => 64ec3219 =<br>1693200921s<br>= 2023/8/28 13:35:21 | 01=Periodic Counter +<br>Accumulated Counter<br>Period In: 0700=>0007=7<br>Period Out: 0300=>0003=3<br>Accumulated In:<br>4a00=>004a=74 |  |
|                                      |                         |   | Accumulated Out:<br>3800=>0038=56   |  |

-END-